

## **PERSONAL INFORMATION**

Name	ANTHONY AKUZIKE
Surname	CHIMWAZA
Sex	MALE
Date of Birth	27 <sup>th</sup> NOVEMBER 1973
Nationality	MALAWIAN

## **EDUCATION/PROFESSIONAL QUALIFICATIONS**

Advanced Diploma in Computer Science	1994
Diploma in Systems Design	1993
Certificate in information Technology	1992
GCSE O Levels	1990

## **NAME OF RECOGNISED BODIES AFFILIATED**

Association of Computer Professionals – United Kingdom

ICT Association of Malawi

## **CURRENT POST AND RESPONSIBILITIES 2005 – To Date**

Post	IT OFFICER (Hardware)
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## **RESPONSIBILITIES**

1. Investigates, analyzes and resolves hardware and associated software and communications problems on computer systems.
2. Performs hardware repairs and maintenance on a wide range of PC-based computers and peripherals.
3. Provides hardware and software technical assistance and support.
4. Troubleshoots, tests and resolves system hardware, software and communication failures and conflicts.
5. Evaluates existing computer hardware and software and performs system upgrades, based on User needs.
6. Installs, integrates and configures new computer systems and hardware for users on the existing Lilongwe Water Board network.

7. Keeps the network functioning at optimal levels. This includes the internal network (LAN), a company-wide network that encompasses LWB head office and its Zone Offices and Paypoints (WAN) as well as the connection with the outside world.
8. Protecting internal users and computer systems from outside threats, including viruses, spyware and malware using up to-date Antivirus and Antispyware.
9. Network administration (including backup, security management, user account management, e-mail systems including e-mail web server, internet access, office systems and applications support).
10. System Administration (installation, configuration and maintenance of Billing and Financial systems software on end-user computers)
11. Monitor network to ensure network availability to all system users and perform necessary maintenance to support the network.
12. Assist in the evaluation and procurement of ICT hardware and software.
13. Train people in computer system use.
14. Performs miscellaneous job-related duties as assigned.

## **WORK EXPERIENCE**

2005 – 20213 IT Officer (Hardware)  
Lilongwe Water Board

1998 - 2004 MIS/GIS Technician  
Lilongwe Water Board

1995 – 1997 Computer Assistant  
Lilongwe Water Board

## **MAJOR TRAINING COURSES ATTENDED**

1. A+ Hardware and Software Training – Computer Pride, Kemya (2022)
2. Cybersecurity Operations – ICT Association of Malawi (2022)
3. Microsoft BI – Inhouse (2021)
4. Public Policy Governance and Administration – ESAMI, Kampala, (2020)
5. Cisco Network Security - Computer Pride, Kemya (2017)
6. Interconnecting Cisco Networking Devices Part2 - Computer Pride, Kemya (2016)
7. Interconnecting Cisco Networking Devices Part1 - Computer Pride, Kemya (2016)
8. Web Designing – Chancellor College (2007)
9. Aquaduc & Piccolo Training – SAFEGE France (2002)
10. GIS Training – In-house by SAFEGE Consultants (1998)
11. MIS Training – In-house by SAFEGE Consultants (1998)

## **REFEREES**

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LILONGWE WATER BOARD  
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