

PERSONAL DATA

- Nationality: Ugandan
- Mob: +256 756 505403

EDUCATION BACKGROUND

- Certificate in Environment, Sustainability and Governance -Jumia Group 2022
- Post Graduate Diploma in Strategic Human Resources-Westford University College- Ongoing
- Certificate in Global Project Management; Best Practices for Success-The College of St. Scholastica USA April 2020
- ISO 45001:2018 Occupational Health and Safety Management Systems by TNV Certification- 12th July 2019
- ISO 50001:2011 Energy Management Systems Implementor by Envidatec-18th April 2018
- ISO 9001:2015 Quality Management Systems Lead Auditor Certificate by SGS UK - 20th May 2016
- Certificate in Project Planning and Management -Uganda Management Institute 2012
- B.A (Hons) Development Studies - Makerere University 2007.

EMPLOYMENT HISTORY

1. December 2019 to date - Jade E-Services Uganda Limited (Jumia Uganda)
Human Resource Business Partner with roles evolving in areas of Recruitment, Learning & Development, Employee Engagement, Compensation and Benefits, Payroll management, Administration, HR Compliance, Procurement, Health and Safety.

Jumia Uganda is the largest online retail store in Uganda and Jumia Global is an all-African e-commerce company in 11 countries.

2. May 2017 to December 2019- - Safety and Risk Consult Limited/REESQ Conformity Services.
Service Delivery Manager with roles evolving in areas of Project Management, Implementation of Management Systems, Audit, Training and Business Development.

Safety & Risk Consult and REESQ Conformity Services offer consultancy services in ISO management systems (ISO 9001:2015 ISO 14001:2015, ISO 45001:2018, ISO 50001:2007)

Clients: Keltron Development Services, UGACOF, Pearl Engineering company, ICS Environment and Engineering services, Specialized Technical Services, Power Africa, SAMASHA, SunMaker Oil and Gas training institution, National Housing Construction, API, Sans Frontiers, Engsol Limited, Solar Nation, City Medicals, Uganda Driving Standards Agency, Aikan, 3D Services, Multiplex Limited, GiZ

3. January 2016 to May 2017- Village Power Uganda

Head of Customer Experience with evolving roles in Training, Quality Assurance and Relationship management

Village Power is a for profit organization that provides Home Solar systems in Uganda through a customer centric last mile distribution network.

4. September 2009- January 2016 at Airtel Uganda, MTN South Sudan and ISON BPO

Customer Service professional in the Telecommunication sector with roles evolving in areas of in Quality, Training, Operations and Project Management in Call Center settings.

Airtel Uganda is the leading Telecom provider in Uganda while MTN South Sudan is leading in South Sudan.

ISON Xperiences is a specialist in proactive customer engagement and customer experiences management. ISON Xperience is a leading Business Outsourcing company in Africa, UAE and India

REFEREES : Shared upon request.